

Community Support Contacts List

Far North – Mareeba

In the event of a disaster, Community Recovery works with a wide range of organisations to minimise the impact and ensure the recovery of affected communities.

If you need help or support to assist you and your family, please use this guide to find information and contact details for key community services available in your local area.

Community Recovery

Community Recovery Hotline 1800 173 349
General Enquiries..... 13 74 68

General support

Australian Red Cross 1800 733 276
Lifeline 13 11 14
Gambling Help Line 1800 858 858
Seniors Enquiry Line 1300 135 500

Accommodation

Homeless Hotline..... 1800 474 753
Tenants Queensland 1300 744 263
Bididi Housing Cooperative..... 07 4091 1297
Mareeba Community Housing
Company..... 07 4092 6899
Ngoonbi Community Services..... 07 4093 7177
Tableland Community Housing
Association..... 07 4091 5356

Employment / Income

Services Australia
– Australian Apprenticeships..... 1800 020 108
– Employment Services 13 28 50
– Older Australians 13 23 00
– Families and Parents 13 61 50
– Farmer Assistance..... 13 23 16
– Medicare..... 13 20 11
National Customer Service Line..... 13 62 68
National Debt Helpline..... 1800 007 007
UnitingCare Community Financial
Care Line 1800 007 007

Legal and advocacy

Australian Financial Complaints
Authority 1800 931 678
Basic Rights Queensland 1800 358 511
Insurance Council Australia..... 1800 734 621
Legal Aid Queensland 1300 651 188
Office of Fair Trading..... 13 74 68
Residential Tenancies Authority 1300 366 311
Rights in Action 1800 887 688

Business / Primary producers

Department Primary Industries 13 25 23
Queensland Rural and Industry
Development Authority 1800 623 946

Health / Mental health

Australian Red Cross 1800 733 276
Beyond Blue support service 1300 224 636
DVConnect Mensline 1800 600 636
DVConnect Womensline 1800 811 811
Kids Helpline 1800 551 800
Lifeline Telephone Crisis Support..... 13 11 14
MensLine Australia 1300 789 978
Parentline 1300 301 300
Queensland Health – 13HEALTH..... 13 43 25 84
Relationships Australia..... 1300 364 277
St Vincent de Paul 1800 846 643

Local support agencies

Atherton Counselling & Training..... 07 4091 7555
Atherton Tablelands Home Assist
Secure..... 07 4091 4512
Better Together 07 4091 3850
Breakthru Atherton 1800 767 212
Dimbulah Community Centre 07 4093 5444
Disability Matters 07 4235 7200
Eacham Community Help Organisation . 07 4096 6634
Julatten Community Centre..... 07 4094 2037
Kuranda Neighbourhood Centre..... 07 4093 8933
Mareeba Community Centre..... 07 4092 1948
Mulungu Aboriginal Corporation
Primary Health Care Service 07 4086 9200
Ngoonbi - Community Services 07 4093 7177
Radcare Support Service..... 07 4097 7263
Ravenshoe Community Centre 07 4097 6726
Tableland Community Link Association . 07 4091 7066
Tablelands Sexual Assault Service..... 07 4091 4036
Vocational Partnerships Group..... 07 4032 1677
Women’s Centre Atherton 07 4091 5100
Yabu Mija Aboriginal Corporation..... 07 4097 7100

Material goods and emergency relief

St Vincent de Paul Mareeba 07 4092 5494
The Salvation Army Mareeba 07 4092 2097

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Local council contacts

[Find your local disaster dashboard](#)

Croydon Shire Council.....	07 4748 7100
Etheridge Shire Council.....	07 4062 1233
Mareeba Shire Council.....	1300 308 461
Tablelands Regional Council	1300 362 242

Other support

Crime Stoppers Australia.....	1800 333 000
Disability and Community Care	13 74 68
Energex – General Enquiries	13 12 53
Energex Emergency (24/7).....	13 19 62
Ergon Energy – Customer Service	13 10 46
Ergon Energy – Life Threatening	13 16 70
Poisons Information Centre	13 11 26
NDIS Customer Service	1800 800 110
Origin Energy, Gas.....	13 24 61
Policelink	131 444
RSPCA 24hr Hotline.....	1300 264 625
SES Flood / Storm Emergency.....	13 25 00
Translating and Interpreting Service.....	13 14 50

My useful contacts

1. _____
2. _____
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Follow Community Recovery on Facebook [@RecoveryQLD](#)

Useful links

Disasters and alerts – The central hub for the latest information on disasters and alerts in Queensland:
www.qld.gov.au/alerts

Disaster information and recovery support – Provides information to help Queenslanders prepare for, respond to and recover from disasters and emergencies, including financial support, housing assistance and community services:

www.qld.gov.au/disasterhelp

Further information is available by phoning the Community Recovery Hotline **1800 173 349**.

Managing stress after a disaster – Provides practical guidance on recognising common stress responses after a disaster, maintaining wellbeing and accessing support services:

www.qld.gov.au/community/disasters-emergencies/managing-stress

Family relationships after a disaster – Outlines common family challenges after a disaster, offers practical ways to support recovery and when to seek professional help:

www.qld.gov.au/community/disasters-emergencies/family-relationships

Support groups – Lists government and not-for-profit organisations that offer post-disaster support including counselling, essential supplies, temporary housing and animal rescue services:

www.qld.gov.au/emergency/community/support-group

Queensland Government Disaster Management website – Provides official disaster management resources, warnings, guidelines and coordination updates: www.disaster.qld.gov.au

Commonwealth Government assistance – Australian Government information on payments and help for people directly affected by bushfires, floods or other natural disasters:

www.servicesaustralia.gov.au/natural-disaster

School closures <https://closures.qld.edu.au/schools>

GIVIT www.givit.org.au

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